

Following the passage and implementation of the Affordable Care Act (ACA), librarians are more frequently called upon to provide assistance with navigating the Health Insurance Marketplace and understanding health insurance terminology and forms. Libraries offer an ideal context for health insurance information seeking, as librarians have traditionally assisted with completing public assistance forms and are well-trained in ascertaining and meeting information needs. This book is designed to serve as a practical guide for librarians seeking to learn more about the ACA; locate authoritative, nonbiased information regarding the ACA; and serve patrons searching for ACA information for personal or research purposes. While the book focuses specifically on the unique role that health sciences librarians play in serving the general public, health care providers, biomedical researchers, and health sciences students, the book contains guidance relevant to any information professional working with ACA information. Tailored to a librarian audience, this authoritative guide from the Medical Library Association begins with a general introduction to the Affordable Care Act, highlighting the aspects of the ACA legislation most pertinent to librarians. The following chapter focuses on the role of the librarian in relation to ACA implementation. Next, a chapter on health insurance literacy provides a foundation for those seeking to familiarize themselves with research on individuals' understanding of health insurance concepts. The following chapter builds on this foundation, discussing how a librarian can breakdown an ACA question, including a step-by-step guide. The last part of the book focuses on trends in ACA and health insurance information provision. It begins with a general overview of the types of ACA information services librarians are providing. Next, ten librarians are highlighted as case studies of the types of information services provided by health sciences librarians responding to ACA information needs. These chapters are designed to serve as springboards for those librarians interested in learning best practices and recommendations. The last chapter contains an authoritative list of recommended, unbiased ACA resources. This annotated bibliography is an excellent place for librarians to familiarize themselves with ACA logistical information as well as locate authoritative resources on insurance terminology. As librarians are increasingly being called upon to address health insurance information needs from the general public as well as researchers, this text provides concrete, helpful advice in providing unbiased, evidence-based answers.

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